Anukampa

PCCF-WL Portal for Compassionate Payment

Citizen User Guide

"Anukampa" is a User-friendly software developed and launched by PCCF (Wildlife) & Chief Wildlife Warden, Odisha, State Wildlife Organisation, Department of Forest & Environment, Government of Odisha in association with Technical Partner, Odisha Space Application Centre (ORSAC), Bhubaneswar. The portal is to be used for claiming Compassionate Payment towards Human Kill, Human injury, Cattle Kills, Crop damage or House damage by Wild Animals as per Chapter-VAA, Wildlife (Protection) (Orissa) Rules,1974.

Anukampa for Citizen

Using the "Anukampa" Portal and Mobile App, Citizens/Applicant can fill-up application form on both Android App and Web. Applicant can view application by "search" in Web portal giving auto generated unique token id. After receiving such application, department surveyor will verify the claimswithin their jurisdiction within stipulated time.Message and mail as a token of acknowledgement will be automatically sent to applicant at his registered mobile number / email.

-
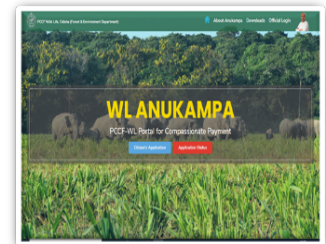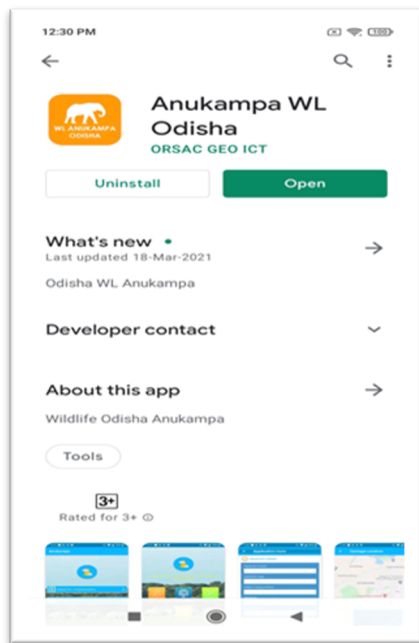
Mobile App

The objective of this initiative is to facilitate compassionate payment in a timebound and hassle-free manner to citizens who are victim of wildlife depredation. The victims can apply online or through mobile app The Mobile App can be downloaded from Google Play store. The portal can be accessed by

https://www.anukampa.odisha.gov.in/.

Log in

Citizens can log in by clicking on the "Citizen's Application" icon. Enter a valid mobile number and click on "Send OTP". Enter the OTP and click on "Submit" to login.

## How a Citizen can apply for compensation through web portal ?

Step-1

- A citizen can go to the respective RO Office, nearest PUC or apply by self.
- Open the anukampa web portal.
- In web portal home page there are two buttons in the home page. Click on the Citizen's Application button to apply for compensation .

WL ANUKAMPA
PCCF-WL Portal for Compassionate Payment

Step-2

- After click on the Citizen's Application button the Application page is open.
- Fill all the mandatory fields(*) and your damage details then save it.
- After save a success message is displayed in the top of the page with token number. Keep this token number safe for further use i.e like know the status of your application etc.

- The application form

- Citizen can fill all the (*) fields mandatory.
- He need only the damage type he has and upload only the photos of that type. All other fields left blank.
- After filling up the data he need to check the self declaration checkbox that indicates all the information given by him is correct.
- Then after only the save button is enable and he can submit the form.

How a Citizen can apply for compensation through Mobile App ?

Step-1

- Open the Mobile app from your phone.
- Click on the Apply for compensation button for apply.

Step-2

- After click on the Apply button the Application page is open.
- Fill all the mandatory fields(*) like Applicant details, Bank Details and also enter damage details along with tagging geo tagged images for the damage and your damage details then submit it.
- After submit a success message is displayed in the top of the page with token number. Keep this token number safe for further use i.e like know the status of your application etc.

How a Citizen know his application status ?

Step-1

- Open the Home page in the web portal.
- Click on the "Application status" button for know the status of your application.

Step-2

- After click on the Application status button the status page is open.
- Give your token id and click on the search button..
- After click on the search button you can see the status of your application.
- User can edit and download PDF format of application form from here also.